

# Citizens Telephone Cooperative, Inc. New Auburn, WI

Provided to the FCC – July 13, 2011

PUBLIC VERSION – ORIGINAL SUBJECT TO PROTECTIVE  
ORDER IN CC DOCKET NOS. 96-45 AND 01-92, WC  
DOCKET NOS. 03-109, 05-337, 07-135, AND 10-90,  
AND GN DOCKET NO. 09-51 BEFORE THE FEDERAL  
COMMUNICATIONS COMMISSION



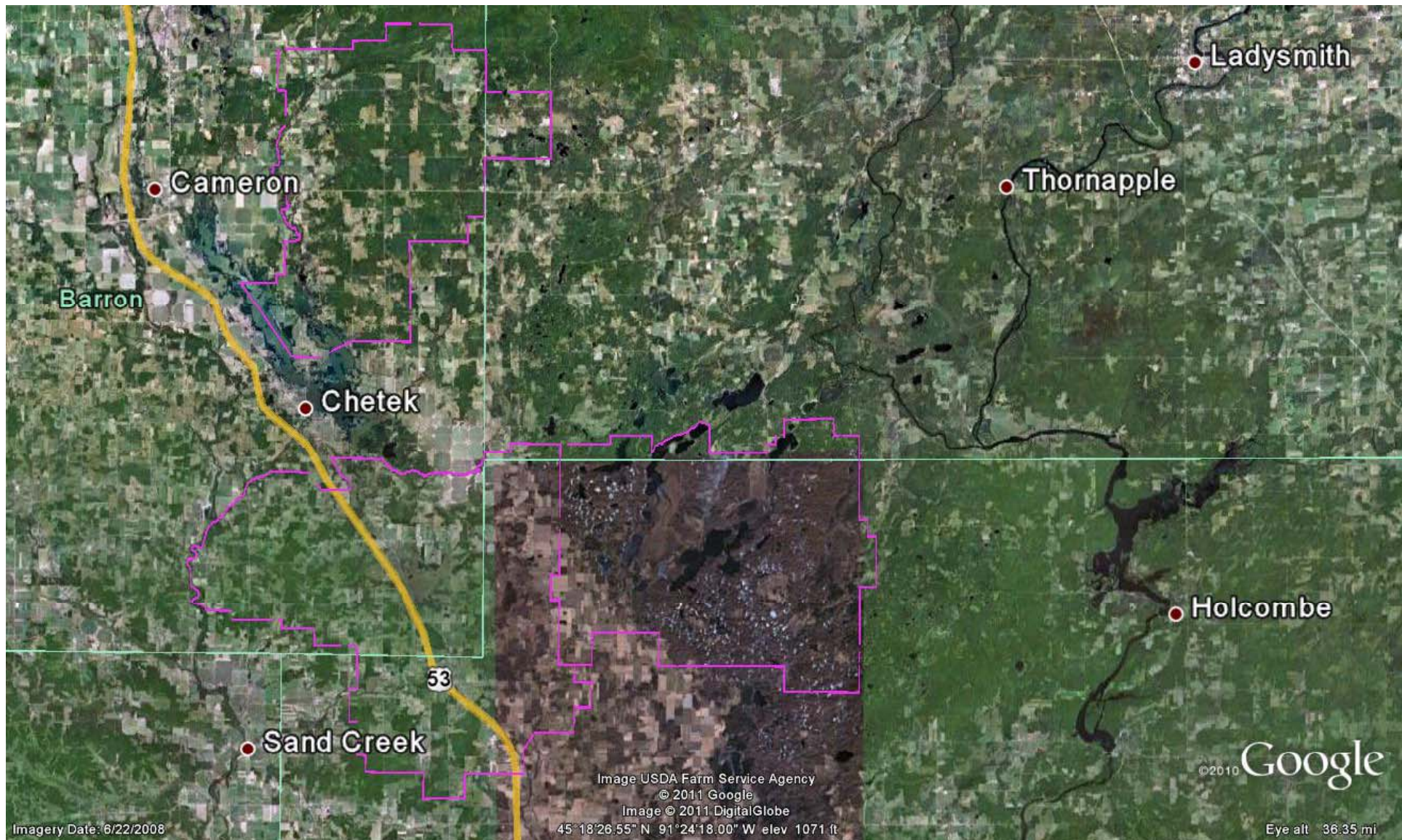
# Company Information & Service Area

- ▶ 3 Exchanges
  - New Auburn
  - Long Lake
  - Canton
- ▶ 191 Square Miles
  - Lakes, swamps, hills & forest
- ▶ Parts of 3 Counties
- ▶ 1 Incorporated Village
- ▶ Touch 14 Townships
- ▶ 7 School Districts
- ▶ 15 Employees

Public Version– Original Subject to Protective Order in CC Docket Nos. 96-45 and 01-92, WC Docket Nos. 03-109, 05-337, 07-153, and 10-90, and GN Docket No. 09-51 before the Federal Communications Commission







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# Customer Information

## ► Density

- 3.0 Customers per route mile
- \*\*\*\* Customers per square mile
- \*\*\*\* Access line (12/31/10)
- \*\*\*\* Seasonal customers
- Village of New Auburn
  - \*\*\*\* Households
  - \*\*\*\* Access lines

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# Customer Information

## ▶ Demographics

- Average household income = \$36,453
- Average of 8% of households are below the poverty level
- Average of 10% of individuals are below the poverty level
- 2 Townships average 15.3% of individuals are below poverty level
- 14% are senior citizens

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# Technologies

## ▶ Broadband

- Download speed of 512K, 3mb, 6mb & 15mb
- \*\*\*\* of the access lines have broadband

## ▶ DSL

- 100% Availability
- ADSL & FTTH
- FTTH available to \*\*\*\* by end of 2011
  - Drop & electrics may need to be installed

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# USDA – RUS

- ▶ First loan in \*\*\*\*
- ▶ Currently on our “\*\*\*\*” loan
- ▶ Estimated principal payment for the next \*\*\* years is \*\*\*\*

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# Conclusion

- ▶ Only land-based/wireline provider outside of the Village of New Auburn & south end of Canton exchange
- ▶ Sole provider of wireless backhaul
  - 6 towers
  - \*\*\*\* T-1s
- ▶ New Auburn Area School
  - Broadband provider
  - Provide Distance Learning Transport

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